



NEUROSOFT S.A.

Network Engineer (L2)

Neurosoft is a leading ICT Integrator providing innovative solutions and services with the aim of increasing efficiency and security. Operating in Greece, Cyprus and SEE, they are referenced in sectors like financial services, service providers, transportation, utilities, industry, maritime and government. The company has been listed in the Italian Stock Exchange since 2009 while currently employing 200+ highly skilled professionals with depth expertise in their fields.

We have an open vacancy for a **Network Engineer (L2)**.

Main Responsibilities

- Responsible for network and network security troubleshooting and fault isolation on Customer's infrastructure including but not limited to the following: Switching, Routing, Firewalling, SD-WAN
- Perform routine preventive and reactive tasks related to network health, creating, reviewing and updating documentation as needed, and providing clear communication to all stakeholders
- Manage incidents from troubleshooting to resolution while working and/or escalating to Internal teams or vendors as necessary to provide restoration
- Participate in the Operations Center continuous improvement activities
- Plan and implement Change Requests following the Operations Center policy for Customer Changes
- Participate in the on-call rotation with the Level-2 Operations Team
- Update the Customer Portal for all activities till resolution
- Prepare monthly Customer Operations reports

Professional Experience & Qualifications

- Engineering Degree or a related technical discipline
- 3 years of working experience as security engineer or security analyst, implement and monitor security measures for the protection of computer systems, networks and information
- Engineering degree or a related technical discipline
- Relevant Certifications: CCNP, NSE-4 (preferred) , JNCIP, AZ-500 level
- Ability to work in a fast-paced environment with dynamic priority evolution.
- Ability to adapt to changing conditions and plans with well-reasoned decisions and minimal supervision
- Communicate in a concise, professional, and effective manner with both internal and external teams



We Offer

A competitive compensation package, a stable and enjoyable working environment, excellent opportunities for professional development, working on leading-edge technology and industry trends.

You are welcome to apply to the vacancy at **careers@neurosoft.gr** by referring the job title and by submitting your CV.